



Garforth Clinic

Propose Adult Dietetics, Cardiac, Children's SLT, MSK, Podiatry, Weight Management and IAPT to stop proving appointments in Garforth Clinic and close the building.

Feedback was sought about the proposed changes to services provided in Garforth through engagement: specifically about the proposals to move services out of Garforth Clinic and to then close the building; on individual services making changes that include coming out of Garforth Clinic and; about the overall approach that LCH is proposing for locations of services.

Responses were received: online through the electronic survey promoted through our website, on social media, via internal and external bulletins; on paper copies of the survey distributed by clinicians and in health centres; verbally through face-to-face engagement with clinicians and other LCH staff; via patient and community groups.

- 234 responses to the Garforth proposals
- 22 responses to the Adult Nutrition and Dietetics proposals plus verbal comments captured by dieticians
- 69 responses to the Children's Speech and Language Therapy proposals
- 29 responses to the IAPT proposals
- 105 responses to the Podiatry proposals
- 149 responses to the overall approach proposal

[Part A](#) is a summary of themes identified by public, patients, carers and staff. [Part B](#) below is the full response to the engagement.

Part A

Key themes

Agree with approach

- Kippax good alternative and has better facilities x10
 - *"It would make sense to use Kippax as an alternative if Garforth is not fit for purpose. I agree that money should be spent directly on health issues/ the night staff, rather than maintaining a very old building."*
- Garforth does require maintenance x2
- Clinic does seem empty at times x2

What is important

- Accessible venue most important x10
- Garforth clinic is very accessible x11
 - *"Ideally placed for the community it serves."*
- Good parking at Garforth x11
- Safety at Garforth- next to a police station x3

- Good transport links to Garforth x2
- Local x20
 - *"Patients require LOCAL facilities, no chasing about the city."*
- Having a choice x3

Issues arising around clinic maintenance and demand

- Clinic in good repair, nothing wrong with facilities x20
 - *"You need to verify that statement by showing the schedule of maintenance and the costs involved for the Garforth Clinic. It isn't good enough just to make that assertion"*
 - *"This is a well-established building with sufficient capability for purpose. A good clean and a coat of paint would be a small cost to pay for a required community resource. "*
 - *"Seems to have done the job up to this point- why is it only now unsuitable?"*

Why has maintenance been neglected and run down x11

- *"There are enough planners available at LCC to be organised and maintain the existing building in Garforth!"*
- *"This situation has been deliberately contrived by persistent poor maintenance"*
- *"If maintenance had been kept up with at Garforth there would be no need for an alternative location".*

If not fit for purpose then refurb/ replace x19

- *"Worth repairing for good location"*
- *"If it is recognised that Garforth Clinic is now unsuitable, it should be demolished and rebuilt as a clinic worthy of the town it services".*

Garforth has large growing population (larger than Kippax), with proposed new houses it needs its own HC x51

- *"Why lose a service when the demand will increase within the next few years "*
- *"Garforth is a large town and an ageing community- it deserves its own health centre as in other areas of the city."*
- *"Health services in Garforth are already under pressure. There is a proposal to build a further 2,300 housing units in Garforth- an increase of 41%. If you close existing services, how long will it be before Kippax is also unable to cope?"*

Clinic is always busy, how come waiting lists are long if underutilised? X43

Services have been moved away/ not offering appointments so attendance will be lower, purposely not well utilised x21

- *"I feel there has been a shift away from offering clinics at Garforth and this is why it is not well utilised"*
- *"Perhaps these figures are skewed as services are already withdrawing or changing how they operate ?"*
- *"If your less than 80% is correct, then higher managers within the local NHS have seriously failed to utilise a valuable asset. So it's management failure, rather than local staff failure"*

"Why can't people on waiting lists elsewhere go to Garforth clinic if there is space there?" x12

Facilities should be advertised more , capacity should be increased and provide other services there x13

- *"Instead of moving all these services have someone see what could be moving into the space which is not used and stop thinking close"*

Will Kippax be overwhelmed x17

- *"The times I have had to attend the Kippax the clinic has seemed very busy so can they take more patients?"*
- *"Can Kippax Health centre cope with all the additional load of Garforth closing"?*
- *"Kippax waiting room is usually pack to the "full house level" so I wonder how much disease will be spread around"*

Accessibility issues arising

Tell us what you think by emailing ichmembership@nhs.net , phoning 0113 2208551, texting 07860 021024, writing to us at NHS CFT Office, Freepost RSSX-YCET-GYST, Leeds Community Healthcare NHS Trust, Stockdale House, 8 Victoria Road, Leeds, LS6 1PF or filling in the survey <https://www.surveymonkey.com/r/LCHServiceLocations>

- Inadequate parking at Kippax x52
 - *"Car parking at Kippax clinic is a serious problem. If the proposals get the go ahead then car parking will become perilous at Kippax."*
 - *"I feel car parking at Kippax is one of the biggest drawbacks to the move"*
 - *"Kippax parking (disabled and ordinary) always congested with entry and exit difficult."*
- Bus indirect routes- increases travel time for short journey x15
 - *"A 10 minute walk for me becomes a half day trip by bus"*
- Limited bus routes to Kippax from outlying areas, infrequent and unreliable (what happens if you miss your appointment?) x43
 - *"Buses are not timed to fit in with clinics waiting either at the bus stop or at the clinic"*
 - *"The argument that there are bus links is wholly dependant on where you live in the Garforth area and swathes of the area are not serviced by public transport. For those dependant on public transport the ability to arrive in time for an appointment will be dependant on the reliability of the bus service, where a bus fails to arrive on time or at all will have an adverse effect on appointment times".*
- Bus journeys not suitable for those with mobility/ anxiety issues/ with children x35
 - *"Getting on the bus is no option"*
 - *"Suggesting bus routes for patients with lower levels of mobility not very helpful"*
 - *"Buses not easy to use if you have problems walking as drivers don't wait for you to sit down before pulling off".*
- Inclement weather affecting travel x9
 - *"Fine to go by bus if you are a mobile patient and if you are able to stand waiting for buses in the midst of winter... And will this cause an increase in the death rate of elderly patients?"*
- Change not suitable for elderly and those with mobility issues x47
 - *"How will more difficult access affect health and health inequalities - has a health impact assessment been made?"*
 - *"Older people will fall through the net costing more in the long run and will have a poorer quality of life".*
 - *"You are frightening vulnerable people"*
- No proper wheelchair access/ accessible access at Kippax x11
 - *"Over a route with speed bumps not suitable to disabled people"*
 - *"No wheelchair ramp"*
 - *"At Kippax the car park is always full and the facility is on the upper floor. I struggled to park the car and get wheelchair out of boot to get her into the clinic."*
 - *"Kippax has too many hills"*
- Uncomfortable with driving longer distance x4
 - *"When I can drive, 15 minutes is my limit because of cramp."*
- Increased travel cost- particularly taxi fares x24
 - *"I enquired from a local taxi company what the cost would be, both ways, and was told Austhorpe to Kippax would be £23 but waiting time for the patient would have to be extra."*
 - *"what about other people who don't have free travel, don't drive and are on low income?"*
 - *"This change won't just impact on elderly people. Not everyone has a car and young mothers with children could find it prohibitively expensive to travel on public transport."*
- Distance from home, cannot walk to Kippax x17
 - *"Garforth in walking distance for many users"*
- Rely on mobility scooter x13
 - *"Scooter people couldn't use the bus service, would transport be provided for them?"*
 - *"In Garforth my mother can have some semblance of independence by being able to use her mobility scooter to attend clinic"*
- No bus shelter at Kippax x3
- Increase in home visits x15
- Increase DNAs x7

- *"People will not attend for monitoring and maintenance and result in more admissions or higher costs to the NHS in the long term."*
Rely on neighbours/friends/carers to transport, extra travel time will affect this x8

Other issues arising

Garforth clinic part of the community for a long time- local meeting point x16

- *"The proposed change is detrimental to the community and will reduce the level of care that is and should be available across the area. "*
- *"Garforth clinic would be a great loss to the people in Barwick, Aberford and Scholes, we are all getting older and do a little shopping in Garforth before getting bus home".*

Cost saving exercise over care, please consider patients x13

- *"Who is looking to make something out of this apart from the NHS"*
- *"Start thinking about PATIENTS rather than profit!"*

Value of the land, will it be sold for houses? X9

- *"You want to sell the land and build even more houses"*

Lose continuity of care

'Aint broke don't fix it' x2

Would waiting times be increased? X7

"How long will the building be left boarded up and become an eyesore?"

"Have local residents in Kippax been asked their opinion on an increase in services and traffic?"x4

Minimising impact

Could services be provided in other facilities in Garforth, community buildings x11

More services in GPs x15

"may I suggest that you create a side access [at Kippax] to save patients a marathon walk"

"More disabled and parent & child parking spaces essential at Kippax" x2

Improve car parking at Kippax x4

"Elderly people would like appointments so they could catch buses after 9.30am so as to use their free passes" x6

NHS Transport available? X5

- *"Provide free transport to and from Kippax for those within walking distance of Garforth clinic. This will offset any savings."*

Use Garforth NET x9

"Why not arrange some clinics in day centres if there is a fear of patients missing out on activities?"

x2

Extending opening hours x2

- *"Offering extended hours would help working families"*

Use technology such as Skype

Engagement process

Decision has already been made x13

- *"Closure has already been decided. It is a valuable site for building flats etc.. Consultation is a meaningless farce. "*
- *"Pure show. Decisions will already have been made and will be acted upon whatever local opinion is".*
- *"The propositions are unworkable for lots of people, but it would appear that the patient no longer has a voice."*
- *"take another look at your 'facts' and stop being selective in the information you put out to the public"*

Engagement not wide spread x6

Do not leave other areas affected (such as Kippax) out of the engagement



Part B- Garforth Clinic Full Response

235 respondents (Document updated 10th November)

Comments on the criteria for locations in relation to Garforth

- Provide the best facilities
- Be in the most demand or service area of highest need
- Have no other sites nearby where there is capacity to deliver the required services

Comments on the proposed change in location

Comments on minimising impact

Comments on engagement process

Feedback from other sources

Please tell us your thoughts on the criteria for our locations and our comments in relation to Garforth Clinic. Clinics should...

-Provide the best facilities

- Garforth recently refurbished and in good repair
- Why does Kippax have a new centre but Garforth has an old one? Is it because prices are cheaper? Kippax Health Centre is 'fine'
- Why has maintenance been neglected?

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- Garforth has a large population, and when 2314 houses are built above Garforth Cliff the mothers and children need a local service.
- Another example of cost over convenience!
- There are enough planners available at LCC to be organised and maintain the existing building in Garforth!!
- Garforth should have its own facilities. The population is due to increase significantly
- The clinic seems perfectly satisfactory to me
- Garforth is a much bigger town than Kippax and deserves it's own clinic - if the existing one is not fit for purpose then plans should be made to replace it.
- I can see no problem with the clinic as it is
- If LCH had bothered to keep up with the maintenance of the building this would not be the situation.
- When I go to the clinic all the facilities seem fine.
- Carers said: could some services be offered in other facilities in Garforth if the clinic cant stay open.
- Clinic standard seems fine. Accessible venue is more important than appearance.
- It is unacceptable that with so many people in Garforth that there will be no clinic facilities.
- It should be upgraded to suit.
- I would have thought that the population of Garforth far exceeded that of Kippax and therefore, by the law of averages, the number of people in Garforth requiring services would far outnumber those in Kippax. How is it then that facilities cannot be provided in Garforth ?
- yes
- It is overcrowded and staff not up to scratch, car parking poor
- Cannot comment
- Garforth is now classed as a small town and with the housing expansion planned in the next few years a clinic is vital.
- What I've seen I don't think it needs much improving
- Garforth is a large community I think we should have our own clinic
- The building appears to be in very good order, due to receiving the correct levels of maintenance
- Garforth is our clinic. And don't we deserve the facilities same as elsewhere.
- Smarten it up and promote use
- All clinics need to be maintained
- The nearby centres are not in Garforth. A service is needed in Garforth.
- The clinic is in a good state of repair!
- The facilities seemed of a reasonable standard
- Facilities seem well set out and maintained at Garforth
- The clinic should have kept in line with other clinics not left to decline
- Because the years of neglect by the Managers responsible. Why was a new surgery allowed in Church Lane if this health centre was under used?
- I have never had any complaints when I have been to the Warfarin clinic. You care seen very quickly and efficiently and staff are so pleasant
- None
- Lack of investment by LCC has caused the clinic to be run down
- Do not agree
- This situation has been deliberately contrived by persistent poor maintenance
- Money should have been spent on maintenance, but the building has been allowed to decline over time.

- All clinical rooms and windows have been rectified. Only new flooring needed in main hall and corridor
- Nothing wrong with the facilities at Garforth there is space to extend out and up
- Facilities at Garforth are as good as, or better than Kippax. Garforth is now a town with over 1600 inhabitants; you should extend at Garforth to cover the growing population.
- Why hasn't regular maintenance and repairs been undertaken at Garforth?
- Demolish and replace with a quality building which can provide more services
- Garforth clinic should be updated as we have a large population and need access in our community rather than elsewhere
- Why has this situation been allowed to happen at Garforth, which serves an ever growing number of patients as many more houses are due to be built in the area in the very near future? It is a crying shame that nobody seems to really care about the patient any more.
- Many other centres are new builds, if a similar amount of money was spent in Garforth - it would be a great centre
- You need to verify that statement by showing the schedule of maintenance and the costs involved for the Garforth Clinic. It isn't good enough just to make that assertion
- older building but seems fine
- Yes the clinic is old and maybe does need some maintenance but it doesn't have to be fancy to do a good job
- This is a well-established building with sufficient capability for purpose. A good clean and a coat of paint would be a small cost to pay for a required community resource.
- Garforth clinic always seems quite busy to me and I feel it would be quite a shame if it had to close. It is very central and accessible and easy to get to. Regarding the bus route to Kippax I for one would have a long walk to the main street to catch a bus, and as I am lame I do not relish the idea of public transport
- Surely once this has been done maintaining to a standard with be easy
- I find the clinic clean. Ideal for my service
- The clinic is perfectly suitable and is in good condition
- Handy for local area and okay for parking
- Where are the "nearby" health centres
- Garforth is first class
- The service is important , not high standards of decor. As long as the building is safe it should be used
- Knock it down and rebuild!! We have another 2,500 +houses forced on us in Garforth - WE WILL NEED IT!!
- Garforth is an ever growing area, there is currently plans for a further 1000 houses to be built in the area.
- Kippax Health Centre appears to be a new build, but there does not seem to be any exceptional equipment that makes it any better than Garforth Clinic; if anything it is more difficult to access the facilities with staff not helping with mobility issues (it was patients who helped my mother get to the warfarin clinic while receptionists just looked on).
- Worth repairing for good location
- So how has Garforth Clinic descended into such a high state of disrepair
- So why has Garforth Clinic been allowed to descend into such a state of disrepair?
- The clinic suits our needs

- Best facilities should be provided as Garforth are growing. We have a mixture of age groups why travel when facilities on door step
- Garforth clinic is a small, fit for purpose property- it has a good well equipped physio unit and a comfortable warm working reception area
- Use the doctor's on Church lane
- This should be done as the Garforth Clinic is required
- The interior of the clinic is clean and well presented. A coat of paint would brighten it up
- If the present system and facilities have worked fine up to now, why change it?
- For physiotherapy, Garforth Clinic offers a first class service with facilities (traction) that are not available at any other centre in the region. Therefore I disagree that there are a higher standard of facilities available in other health centres as this particular therapy was not offered at Kippax.
- The interior looks good
- Difficult to say as nearly EVERY service we have to use already is being moved FURTHER away from Garforth
- Not able to comment
- Nothing wrong with the clinic that a face lift could do
- Surely this is worth it to provide service and support to a large populated area which is likely to get bigger in the future.
- We want to keep our clinic local don't take it away
- I find the service excellent and should be left
- Garforth is of the same standard as Kippax
- Kippax health centre is much further away for me to visit so not at all convenient especially as I get older
- I think the Garforth clinic is well used
- Would suggest no properly identified by proposers of shutdown.
- As a client there appears to be a very high standard of services and cleanliness at Garforth Clinic, and it is very convenient for a large amount of clients.
- A negative point for the site
- not necessary the case,

-Be in most demand or serve areas of highest need

- Why did it take three months for me to get an appointment if underutilised.
- The statistics you provide proves that Garforth is a healthy place to live, why change?
- I have been told the nurses are based at Kippax!!
- The clinic is not well known or always made available vis main Leeds hospitals.
- Some people need very regular testing for INR clinic needs to be accessible for everyone.
- Had understood 'clientele' had greatly increased over recent years
- It is difficult to get an appointment (I have tried to get an appointment at Warfarin clinic for w/c 2.11.15- told it is full!). Told clinic is full when requesting appointment. You have moved services out of the clinic so attendance is bound to be lower!
- If the clinic is underused then you should keep it open and send in the waiting list patients from elsewhere.
- Preferred here when I needed to see physio myself. Easier to park than at Kippax!
- Funny- it's always busy when I attend.

- I feel there has been a shift away from offering clinics at Garforth and this is why it is not well utilised
- It is busy, be even busier if you didn't keep moving services out. You want Garforth patients to travel how about patients on the waiting lists travel to Garforth to get seen sooner.
- Why not give more services here
- The attendance are low because patients are all ways being sent to other Health Centres. ie: Kippax, East Leeds. Garforth has the largest population on this side of Leeds, so it's because of your policies that Garforth has become run down and under used..
- Why can't people on waiting lists elsewhere go to Garforth clinic if there is space there?
- Carers said: they can't get appointments at Garforth. Carers had difficulty with the underutilised argument as they said if there were more staff at Garforth then there would be more appointments then more people could use Garforth clinic. Patients are being given appointments at clinics a significant distance away now so don't see how closing local facilities will ease things. Garforth is growing with 2000 new houses due to be built.
- Cannot comment on the attendance of other people but it seems busy. Perhaps these figures are skewed as services are already withdrawing or changing how they operate ?
- Is it that you do not provide the services? I am sure Garforth people have same needs as elsewhere.
- Garforth will see a population increase with more and more houses being built in the area.
- How can it be well utilised when most of the clinics have been transferred elsewhere?
- These 'facts' do not make sense. What do you mean by 'not well utilised' and how did you measure it. If '80% of available space or time' is being used, what is the reason? Could it be that you are not putting the services there that will fill that space/time? - Is that why you have 'waiting lists elsewhere' (yet another disjointed and unsubstantiated 'fact') ? By low attendance at clinics do you mean that people do not turn up for appointments or, that clinics are provided which can accommodate more people than require them? - in which case send people in from the waiting lists elsewhere.
- it is well utilised ,don't lie, my wife is diabetic and was sent from north Leeds to this clinic, don't try and brainwash me.
- Always full when we go
- Warfarin clinic is well utilised
- From my experience I could not get an appointment for physiotherapy in Garforth so had to go to St James
- If it is not utilised then how come I sometimes have to go to Warfarin at St James because there are no appointments free.
- If your less than 80% is correct, then higher managers within the local NHS have seriously failed to utilise a valuable asset. So it's management failure, rather than local staff failure
- We need our appointments to be local and easy to get too!
- This is because people living in Garforth are given appointments for Kippax
- Try getting into the Warfarin clinic, oversubscribed.
- Absolute rubbish, the Garforth warfarin clinic is always very busy.
- Re schedule for better, more use of opening times
- Do not agree. The Warfarin Clinic is packed on Wednesday am. Over 100 patients are seen in one morning clinic session.
- Warfarin clinic very busy, overflow referred to Kippax. Very inconvenient.
- The clinic is well used- I believe the land is ear marked for housing!
- Why not redirect patients from Kippax if there is a waiting list?

- The clinic I attend is always busy. Maybe you are not using it correctly
- Get people of the waiting lists and sent to Garforth not closing the clinic sending us elsewhere
- Why not combine the Church Lane Surgery and Health Centre to maintain a local service?
- Away had excellent service at Garforth clinic
- Been to Garforth clinic several times good service
- As I only go to the warfarin clinic I don't know about Garforth Clinic not well utilised, But I would hate for it to close.
- None
- Garforth has a bigger catchment area than Kippax
- Very Suitable
- Why not have flu jabs etc. to avoid waiting time at G.P's
- Why not bring a smaller area of the building into better condition. Transfer others to Garforth
- Why is it not well utilised? Have you asked users what they would prefer?
- The warfarin clinic is always very busy. Garforth is enlarging, there is also adequate parking
- Always seems to be people waiting when I have been there.
- I wanted to attend Garforth Clinic for physio but was forced to go to sessions at St James hospital. This was very stressful and difficult to get to. At peak times there is not enough car parking spaces at Kippax Health Centre
- There is a high attendance at the available clinics at Garforth with long waiting lists, add more clinics instead of taking them away the residents would appreciate that
- If there are waiting lists elsewhere how can they cope with the additional load if Garforth Clinic closes?
- Not many services provided so not much footfall. Self-fulfilling!
- It is not underused- specialists visit once or twice a week to see patients, have specialists there 5 days a week then we would not have to travel to Kippax
- Garforth is not utilised as appointments are given elsewhere making garforth seemed underused
- I don't believe one word of the above statement. Again, why has this situation been allowed to happen? Why is Garforth Clinic "not well utilised", when lots of people have requested to be treated there only to be told that no appointments are available!!!! Garforth is almost literally just around the corner from my home, and yet I have had to attend Kippax (for my heart), East Leeds for my feet (? plantar fasciitis) and now St. Georges Medical Centre, Leeds. 10, (for walking difficulties due to Ataxia and damage to my spine). When you are referred by your G.P. for treatments which can, and should, be handled by Garforth Clinic you are referred to other Clinics - very often a good distance away, and very often at very short notice (i.e. a 'phone call half an hour before an appointment suddenly became available!!).
- I can never get an appointment at Garforth - I have been forced to travel to Pudsey, Yeadon, Kippax, Halton & East Leeds for treatment
- Again, you will need to show the utilisation statistics to justify the claims
- does seem empty at times
- Maybe introduce more facilities to make more use of this centre!
- At present I believe there is only one physiotherapist at Garforth, by increasing this more appointment times would be available and attendance would increase. As a service provider if your do not put the resource in place you ensure that there is not sufficient use of the centre. Increase capability and you increase use.
- Its facilities should be advertised more

- Warfarin clinic in Garforth is well utilised. It is always very busy. Both the clinic and the parking.
- Do not agree. Garforth is well used
- I couldn't use Garforth last time as no rooms available
- The warfarin clinic is never empty and sometimes a wait is inevitable. We would be extras to Kippax
- Kippax access
- Why is the clinic not being used, it is because people are not been offered appointments
- I would ask why when there are so many children in Garforth
- LCC plan an additional 2,300 houses(> 8K patients)within the next few years what will happen then?
- This space and time will be used when the occupants of over 2,500+ houses descend on Garforth.
- Why is that? Has this been looked at? Why not invest in this clinic and look at population. Is it that the services provided in Garforth are not well published? My own experience is that living in Garforth I am offered services in Kippax but not Garforth.
- When we go for the Warfarin Clinic they are always busy (I understand they have to see about 100 patients in a session), so how you can say it is not being utilised is strange. Also if you are leaving the Warfarin Clinic at the Garforth Clinic but moving other services elsewhere, then it will be even more under used
- Use it more by scheduling more services
- There is a proposal to increase the housing volume for Garforth with the possibility of an increase in demand for services. How would this be addressed?
- But it is being proposed that the housing volume in Garforth is to increase. In removing a piece of the community infrastructure are you then at risk of overloading the proposed facility in Kippax.
- The clinic is well used
- Of course it is under used it has been allowed to by bad management.
- If you think Garforth is under utilised- send more patients. It has taken me months to get anywhere
- Build a new clinic with more services at Garforth instead of sending people somewhere with waiting lists
- If this is so why does my friend to wait 6 weeks for a podiatry appointment.
- Then why not provide other services here?
- On every occasion I have attended, the clinic has always appeared bust especially in the warfarin clinic
- For physiotherapy, there seemed to be insufficient service provision and waiting lists across the region, including Garforth, so reducing one of the centres that offers physiotherapy will not solve the problem
- Wednesday warfarin clinic always the car park is full whatever time the appointment is. Perhaps two morning sessions to ease the situation
- Maybe that's because you keep moving the services to Beeston, Middleton, and other places that are hard to get to
- Not able to comment but. I would suggest that with the increasing demand on Nhs services you are not making best use of the space or offering the service hat are required
- How come you have to wait so long for appointments if it is not being used?
- Garforth should be looked as a support facility to the medical centres.
- Bring people from low attendance clinics to Garforth
- If this is so, then direct more patients to it
- Don't believe this

- The clinic seems well used when I am there
- Move people on other waiting lists to the Garforth clinic waiting list
- It was extremely well used by physio, mother and baby clinic, warfarin clinic (90+) people hearing and battery depot as well as others.
- Garforth clinic is ideal for me as I attend Podiatry and Warfarin Clinics
- Well used
- Why not send the people on waiting lists to Garforth if there is availability there?
- A negative point for the site
- warfarin clinic is always full. maybe utilise other days to hold extra clinics

-Have no other sites nearby where there is capacity to deliver the required services

- Services only get used in local. Kippax not local
- The bus may be a direct link but it doesn't go a direct route so takes a long time for a short journey. People may prefer to go elsewhere.
- There are no bus links between Swillington and Kippax.
- All Garforth mother will be expected to attend Kippax. How will Kippax cope? Mothers from Allerton Bywaters new estates will be going to Kippax also Mothers in Swillington.
- This is not suitable for elderly people or mother/fathers with young children.
- No help id the bus service to Kippax is once every two hours.
- Bus journeys not suitable for people unsteady due to age/ health issues.
- Buses are not timed to fit in with clinics waiting either at the bus stop or at the clinic.
- Yes, I have used it once, very good, may I suggest that you create a side access to save patients a marathon walk.
- No proper wheelchair access! I hurt myself getting my husband in for physio.
- Further to travel especially from Barwick
- It may have capacity for additional services in theory but in reality when I work there it is a struggle to find anywhere free to work and car parking is an nightmare. Have local residents in Kippax been asked their opinion on an increase in services and traffic?
- There is a direct bus if you live in the centre of Garforth but not on the outskirts, which are ever expanding - another 5000 houses planned. Outlying villages use Garforth as that is where public transport goes to as it is the main town in the area. Parking at Kippax is a nightmare as it is shared by the local GP practice.
- Not everybody can get on a bus
- You have just stated in the above statement that 80% of available space and time are not being used at Garforth so if there are waiting lists at other health centres why not utilise Garforth.
- There are a lot of elderly people living in Garforth who won't be able to travel elsewhere, even to Kippax.
- Carers said this is fine if you can get to a bus stop and stand and wait. Toilet access was mentioned by several people. Taxi fares prohibitive. One elderly carer said they would like to give up driving not be pushed into driving longer distances. Parking is difficult at Kippax.
- Unable to use public transport due to anxiety and the costs. Cannot walk two miles either, so services would no longer be accessible to me.

- I need to use car and parking at Kippax clinic is inadequate and difficult.
- Bus service often infrequent or unreliable
- Bus links do not necessary mean convenience for patients. Car parking at Kippax is already too small.
- Elderly people would like appointments so they could catch buses after 9.30am so as to use their free passes.
- If your statement above is to be believed, Garforth too has 'capacity for additional services' (80% of space/time) - so again, send people to Garforth.
- Why have people to travel to another place? when there is one in the town already? inconveniencing people
- But no bus shelter
- See earlier regarding parking and delays. Both Kippax and Garforth patients at the same time will be chaotic.
- It is mostly older people using the clinic so can't use a bus or in most cases are not on this bus route.
- I live in Barwick so I would have to get two buses, so no thank you
- I live in Garforth and don't drive when you are ill, it is not the best ideas to be using public transport.
- You are correct that Garforth to Kippax is only 2 miles away at nearest point, but the road distance from a large part of East Garforth is around 5 miles, with no direct bus service from anywhere along the Aberford Road corridor. And the local taxi firms quoting over £7 from the New Sturton Lane estate, a trip to the Kippax clinic suddenly becomes very very costly for an Old Age Pensioner, or someone on a low income
- Buses are not suitable for some people. Travel is out of the question.
- Consider getting into Garforth never mind Kippax on public transport.
- The elderly, disabled (moderately) and severely disabled cannot use public transport and may not be able to drive.
- Kippax Health centre has a limited car park and the room is not on the ground floor.
- 5 years ago- residents in Garforth were told that this clinic would not be closed unless there was another clinic in Garforth to move to!!
- The relevant bus services are very unreliable
- Yes Kippax is only a bus ride away but waiting at bus stops for a 5 min appointment is not practical/ healthy
- Church Lane Surgery?
- If, like me at 80 years old, I have to rely on transport i.e. neighbours it is much more convenient to be taken a short distance. I cannot manage public transport.
- OK
- As the population ages more people will find it harder to travel and will fall through the net
- Bad parking etc.
- Extra costs to patients either bus fares or taxis
- People needing the services find public transport difficult
- Kippax will be overwhelmed in a few years' time. Transport is difficult for elderly and disabled.
- Is there sufficient room at Kippax?
- Exactly, the bus service is dire (unreliable) in winter (snow) not suitable for infirm, car parking inadequate, early appointments would involve bus fares and much time.
- Assuming bus times line up with appointment times

- 70% of Garforth residents who not have cars have to catch a bus to Garforth main street to them catch a bus to Kippax. Those with car already have problems if they have appointments at Kippax they cannot find a car parking space.
- On web page it says "services would continue in locations across the city" so people could be travelling miles at great cost e.g. bus travel before 9.30 and car parking
- Few Garforth people go to Kippax except passing through to visit Castleford. Bigger population in Garforth which needs better services, not less
- It is not an easy option for most people from garforth with a population off over 8000 people to travel to kippax. Mothers with prams, children elderly and frail should not need to make this journey. We live in garforth and should have access in garforth.
- 2 miles or 20 miles it makes no difference. It is disgusting to expect a town the size of Garforth not to have it's own clinic.
- There is limited car parking at Kippax (the car park is always full). Part of your business case should be the inconvenience & additional costs you are forcing on your patients and the extra time that it would take to get to the site in time.
- You will need to show comparison statistics for the Kippax Health Centre in order to validate the claim that it is a financially viable and well utilised alternative
- Parking already an issue at Kippax- to get worse if more services transfer there?
- Not everyone is well enough to travel to a different location!
- Whilst there are two buses that travel close to the centre at Kippax the route through Garforth does not fit with many people who would attend the Kippax centre. The argument that there are bus links is wholly dependant on where your live in the Garforth area and swathes of the area are not serviced by public transport. For those dependant on public transport the ability to arrive in time for an appointment will be dependant on the reliability if the bus service, where a bus fails to arrive on time or at all will have an adverse effect on appointment times.
- No good to me
- It is not as convenient
- I am 87 years old and not really able to get to Kippax on buses.
- I cannot walk to the bus service and rely on my scooter.
- Condensing two clinics into one will make it too busy
- Not convenient for everyone. I have been there- 10 miles! bad parking. Too busy with doctors and chemist. Not convenient for other services Scholes and Barwick
- Public transport is not reliable and could take much longer. What about people who do not live in either?
- Garforth clinic is easy to get to
- Kippax is not always convenient for everyone with mobility issues
- Still not as convenient as Garforth, for a lot of people who have mobility issues
- Why lose a service when the demand will increase within the next few years
- More disabled and parent & child parking spaces essential at Kippax
- It is so wrong for the elderly to have to go on buses to get to a clinic! especially if they need Physiotherapy.
- This may be the case, however those who are unable to travel via bus would not benefit from this.
- My mother has poor mobility and would need home visit for Podiatry if she was to attend Kippax Health Centre - isn't that against what you are trying to achieve? Parking and access inside the Kippax Health Centre is an issue for people with poor mobility

- Bus is useless adds hours to journey, for those who can walk to Garforth clinic
- Of course, as long as you can afford to or are able to travel independently.
- Of course, providing you are able and afford to travel independently!
- We want to keep our own community clinic
- Yes Kippax is nearby but parking is extremely difficult. What if buses don't arrive appointments missed and no consideration given to the clients abilities.
- I live in Kippax and have been told it would be quicker to book private than wait for an appointment
- What? Are you serious? Impossible for most people
- Moving services to Kippax would present problems especially for patients with disabilities
- This does not take into account the additional demand on parking at Kippax.
- This is our G.P main surgery and have had to go there occasionally when Garforth clinic was full
- Yes but for a family the cost of that bus service is ridiculous. It's more than double the cost of a bus into Leeds.
- As a resident of Kippax who has to drive past the health centre to get home there Are significant concerns about thej capacity of the health centre to deal with the number of people who attend at the moment withj parking being a major issue. The bus service is poor and takes too long even from Garforth so people who have the option will drive.
- No good if you can't use buses or don't drive
- Many of Garforth users are elderly and disabled Kippax is not an option many are not able to utilise public transport
- Buses expensive and badly driven we have lost lots of services in Garforth NO MOOR!
- I don't live in Garforth or Kippax, Garforth is nearer than Kippax
- What about Barwick, Aberford, Scholes? Garforth is better for these villages?!
- I live in Barwick in Elmet so the move to Kippax would mean I would have to get two buses to get there
- Would still be VERY inconvenient! Garforth is at least as big, bigger than Kippax, and should have these facilities within the town.
- No direct bus service from Barwick and I cannot drive
- Over a route with speed bumps not suitable to disabled people
- I simply put Garforth down as it is the nearest to where I live. Kippax is an ideal location : extremely new with modern built in facilities no doubt accommodating state of the art technology and efficiencies within the build. This is a big Health facility with many areas of health being covered ie diabetics, community health care etc. The services(which I use) are more than excellent with an efficient management structure and team. It has a wide community base it seems to work well. This would be for me a good recommendation in put healthcare into a community.
- A positive point for this site
- not everyone can go on a bus carparking facilities bad at both sites but if you live in Garforth clinic is walkable distance

Your comments on the proposed change of locations...

- Garforth in expanding and getting larger all the time. We cannot afford to lose services and facilities from the community. Garforth clinic is ideally sited in the middle of the community is serves.

- Car parking at Kippax clinic is a serious problem. If the proposals get the go ahead then car parking will become perilous at Kippax.
- What about older people- Chiropody service, Warfarin clinic, hearing assessment. Garforth clinic is in walking distance for many residents. It will be better for the environment if people could access services locally so nurses should be based there again. Money needs to be invested in the building. It is in a very good location.
- I travel by car so Kippax would not be too difficult but as I am from Colton then a bus journey would be very inconvenient. The clinic in Garforth provides easy access and a local/meeting point for many people. Elderly people in particular do not need the stress of having to travel further.
- I object to the closure of Garforth closure
- Garforth clinic is well patronised and is very convenient. Warfarin is for life and as you get older it preys on your mind about the difficulty of access to hospitals and horrendous parking.
- I object to the closure of Garforth
- Why should it close, I use for Warfarin. Look for an good alternative as a lot of people are elderly. I think it is unfair on the elderly to have to go to Kippax as a lot do not have transport.
- Very concerned about impact on patients in Garforth. Large local population, where there will be housing growth, lots of older people/ young Mums - how they will get access if without a car and can no longer walk to clinics etc - how convenient is bus for them? How will more difficult access affect health and health inequalities - has a health impact assessment been made?
- This is my nearest clinic- I cannot get to Kippax I am worried how I am going to get my blood checked. Please think about patients.
- I feel this is first class service if it closes people will struggle to get to nearer place. I think it is just another way off saving money.
- No consideration for ease of travel is not living in Garforth or one reasonable bus route to access Kippax transport. Insufficient parking at Kippax.
- I can make the journey to Garforth clinic on mu scooter, I have difficulty travelling by bus. I live alone, I am 86 years old. I have arthritis Health trouble (Pacemaker) and have been hospitalised with a stoke, I need Garforth clinic, I could not afford taxis to get to Kippax, my scooter gets me to Garforth clinic.
- Have no car. Buses are too busy (broke my pelvis in 2 places a few years ago) and I am too unsteady. Cost of taxi very expensive.
- I find it inexplicable that it is stated that the Garforth clinic is underutilised. Whenever I have tried to book an appointment at this clinic I have been informed it is full! An elderly or infirm person may well find waiting for buses in inclement weather impossible, Bus timetables are not centred around clinic appointments! The population in Garforth is due to increase significantly and it is essential that medical and other services are improved in Garforth, not adjoining villages who are not going to face a major increase in population.
- Disappointed

- I would find it hard to get to Kippax Clinic.
- Would not like to be dependant on going to Kippax for physio, due to insufficient car parking, doctors also have surgeries there, and no wheelchair ramp.
- I live in Aberford, my bus to Garforth is every 2 hours. I cannot get to Kippax. I can get to Crossgates if there was a clinic there as my bus is 64, every 30 minutes. My age is 81 years old, no car, so it is very difficult for me.
- Greatest difference is increased distance to travel.
- I feel car parking at Kippax is one of the biggest drawbacks to the move but even bigger is how the elderly and disabled will access Kippax from Garforth and beyond. Garforth is a sizeable town and should be able to provide local services, the town is due to increase in size in the next few years
- Closing down Garforth clinic would greatly affect elderly and disabled people who attend there as not all of them are able to use local bus travel to Kippax and more especially in bad winter weather. This consideration is of vital important to us both as we no not use buses at all due to poor mobility and travel problems and to incur private transport to Kippax would prove too expensive. We feel the attention we now receive at Garforth is much to our advantage, being 90 and 88 years of age and would much prefer Garforth clinic to continue to operate.
- How will people with mobile problems get to Kippax? Unable to get on a bus!! Monility Scooters not suitable for long distances. Distance from home most important.
- Please consider the patients first, that is what you are supposed to be there for.
- Garforth is getting larger all the time and we need local services. We need to keep the clinic open.
- Kippax has a lack of parking and as for public transport you cannot always be certain it will be on time or even turn up.
- Garforth clinic is very important to a lot of people who use it, and I together with a lot of other people think it should be kept open, as we feel everything there is adequate for our needs. The staff are very good, and it is very clean, and well looked after.
- I know that a lot of my patients value the convenience of Garforth clinic and will struggle to get to Kippax.
- Distance from home, accessibility and having a choice, even if it means waiting slightly longer.
- My stepmother has mobility problems and on the rare occasions we have attended Kippax clinic parking has been an issue. With more people going to Kippax I do not see how disabled people will cope. Getting on a bus is no option.
- What would happen to physiotherapy service? Most important to me about venues for clinics to have one in garforth, population has increased in the Garforth area significantly over the last 10 years and will continue to grow in the future with City Council (government plans) to increase housing in the area.
- The existing clinic building could be refurbished, or indeed rebuilt. Given the current development plans for Garforth and the large number of new houses proposed, it is obvious

that there will be a huge increase in population growth in this area, and a purpose built medical facility should be being thought about now!

- If I had to attend KHC, I would have a 10 minute walk for a bus or 5 minute walk for 2 buses, not easy if infirm, and the amount of time all this would take. If given a lift by a neighbour, often the car park is full, as parking is done on the estate's side roads. Lots of patients are elderly, infirm and scooter users, how will they catch buses? Plus it could be expensive for them if the appointments make it so that their bus passes cannot be used before 9.30am. The same would apply to St James' Hospital. If this Warfarin clinic is moved, I shall think about coming off this treatment. Very inconvenient and time consuming,
- I agree that if necessary the clinic should move to Kippax. As a 90+ year old I will be able to travel there from Garforth. However, reading the info about the Garforth clinic being underused, I wonder why I was notified in SEPT that my appointment with a physio would be the end of NOV- OVER 2 MONTHS WAIT!!!
- Have you got more people in Kippax with a Cardiac problem than you have in Garforth ? I doubt it ! I take my wife regularly to Garforth clinic to check her blood and I have not yet been and delivered her to an 'empty' clinic - don't tell me it is necessary to send her to Kippax !!
- leave it alone
- What if the bus is late will we still be seen will we have a 10 o'clock appointment to take advantage of the bus pass.
- Kippax would be nearer to me and I could catch a bus. cannot drive any more. I would prefer to get blood tests at my G.P practice.
- I am an 83 year old widow with no family. I do not drive, I have been under the care of Garforth Clinic since October 2009. I have atrial fibrillation and have been told I'll be taking Warfarin for the rest of my life. I also have serious arthritis of the spine and hips which makes great difficulties when getting on and off buses. Using 163 and 166 buses the nearest stop to the clinic is in the main street and is a long walk to the clinic. I enquired from a local taxi company what the cost would be, both ways, and was told Austhrope to Kippax would be £23 but waiting time for the patient would have to be extra.
- Having used both clinics: Garforth Ground Floor - Kippax First Floor Garforth parking acceptable - Kippax parking (disabled and ordinary) always congested with entry and exit difficult.
- 1997 I started at St James- very inconvenient, next Seacroft then Garforth. Please consider Aberfor, Barwick, Scholes patients
- From my knowledge Kippax Health Centre is already full to capacity and cannot take more services. There is no consideration of the older people using these services, most will have a long walk to a bus stop servicing the above bus numbers. I assume there will be NHS transport available and some will not be able to afford to pay for taxis. There will be an expectation that the voluntary sector or families will provide transport.
- No to Kippax, Garforth is the best for me.
- Not enough parking

- Garforth is a large community- we should have our own clinic. Why can't we use the medical centre on Church Lane. Travelling on public transport is not acceptable if you are ill, and what should take a few minutes to get to your appointment will then take much, much longer (that is if the bus turns up!)
- My grandson used the podiatry service for 2 ingrowing toenails for almost 2 years. Being in Garforth meant he could come out of primary school, get his treatment and return without missing lesson time.
- Garforth Clinic provides many useful services to the local area, and the local community is about to grow rapidly with Leeds City Councils announcement, that approximately four and a half thousand houses are to be built in Garforth within the next few years. So the clinic will be ideally placed to serve what will become a fast growing local population
- Not wanted at all. Having lived in Garforth for many years we have seen many changes and with each change it affects our way of life. And now as we get older and more infirm we don't need this change at all. We must everything go to Kippax or surrounding areas. What benefit is this to us in Garforth when we have a clinic on our doorstep already.
- I have severe mobility issues, I would have to have a home visit.
- Parking at Kippax is a nightmare already, totally inadequate, upsets residents. You need to consider people travelling from further afield than Garforth- i.e. in rural villages and who do not have any access by public transport.
- All very well saying distance from Garforth 2 miles, if the bus is late or worse does not turn up at all. What happens then? Plus there is no bus shelter either side of the road for Kippax Health centre
- Kippax would be my next best choice, although I'm not always able to drive and consider public transport far too dangerously for me to use. When I can drive, 15 minutes is my limit because of cramp. Garforth clinic has been a Godsend for me, having Rheumatoid Arthritis, Ischemic heart disease and Bronchiolitis. My feet need attention to maintain the little mobility I have.
- Kippax Health Centre is not a convenient location for Garforth. I have a 94 year old mother using a wheelchair. Using a service in Garforth I can park her in the wheelchair. At Kippax the car park is always full and the facility is on the upper floor. I struggled to park the car and get wheelchair out of boot to get her into the clinic. She is unable to use public transport and the ambulance service is not provided for the service. Additionally if it was the waiting would be too much for her to wait at her age.
- If the warfarin clinic goes to Kippax, could be very hard for people to attend. Many of these people are infirm or have to use scooters. They would love to walk to a bus stop for the 163 or 166, if not on this route they would have to catch the 19, 19a or 403 to get to the other bus stop. It would take some time and much inconvenience. Scooter people couldn't use the bus service, would transport be provided for them? Plus parking at Kippax is atrocious.
- The clinic is well utilised and Kippax is too far for those without transport and there is not enough parking for those with!!!
- As previously mentioned public transport to Kippax Health centre is unreliable. To be certain of making my appointment time I have to travel early and waste time waiting or risk

missing my appointment time. Cleanliness is important but my experience of Garforth Clinic did not suggest this is a problem.

- Garforth Clinic seeks a well-run and well maintained building. Bus journeys to Kippax seem an unnecessary waste of time, waiting in winter in the cold and damp for a bus which may not turn up. The times I have had to attend the Kippax the clinic has seemed very busy so can they take more patients?
- There is not mention above of the Warfarin clinic (unless it's MSK) and rumour had it that this will be transferred to St James. if this is the case it will mean costly and lengthy travel for the patients who use this service. What we need is a clinic which has ease of access for both people on public transport and those with their own transport.
- Is this a case of minds made up regardless?
- Garforth population is much higher than Kippax and likely to increase in density, in view of proposed building. Therefore the emphasis should be on providing services where the need is greatest i.e. Garforth older people will find difficulty is travelling to Kippax, where waiting times will increase.
- I rely on a neighbour taking me to Garforth Clinic. It is better for him to go to Garforth, so if he has other places he has to go, he is alike. It is also easier for me to go to Garforth as I suffer from arthritis of the knees, I cannot travel by public transport and rely on a neighbour.
- No problem- will use bus- car parking at Kippax sometimes difficult
- I would prefer not to go to Kippax but would prefer to go to Seacroft Clinic as this is where the team of district nurses who care for my husband are based.
- Once again short-sightedness by Leeds City Council will have people travelling to Kippax instead of being looked after in their own area, Older people will fall through the net costing more in the long run and will have a poorer quality of life.
- Not very good thinking for people without transport.
- Is Kippax nearest centre
- For those people that have cars it is ok, but in my case and other people who cannot walk too far is it not very good. No buses go near where I live to get to Kippax I use Garforth clinic and so do plenty of people I go to Warfarin, Feet, Physio, Heart. In my case it would be very inconvenient, surely Garforth is big enough to have its own clinic.
- During a holiday when Garforth clinic closed the warfarin patients had to go to Kippax, there was only 1 staff carer on duty and the clinic was full. I was there 4 hours parking was a great problem too. I am active and drive but for mobility patients must be very trying.
- I would have to have a taxi. I cannot manage to use buses. My balance is bad, and legs cannot bend to enter public vehicles. I live in garforth
- It could create more home visits as older people will find it difficult to visit Kippax. Cannot believe a town as large as Garforth can not
- With the very likely increase of over 40% in Garforth's population, we will need more services, not fewer. Why should Garforth people move from a major settlement to a minor one. With an ageing population, we will very soon have much greater needs.
- Health services in Garforth are already under pressure. There is a proposal to build a further 2,300 housing units in Garforth- an increase of 41%. If you close existing services,

how long will it be before Kippax is also unable to cope? What plans are in place to cope with the increase? Kippax and neighbouring villages are also expanding their housing stock. those residents will also be at a disadvantage, garforth is classed as a major settlement. It makes no sense to expect its residents to travel to a smaller one. the services must increase, not decrease.

- Suggesting bus routes for patients with lower levels of mobility not very helpful. Think facilities and services should be local
- The extra distance from home
- Garforth is the largest populated area in South East Leeds, why should we be expected to waste time and money travelling to Kippax? (where car parking is totally inadequate)
- Extra distance and time to go to a new location
- bus services can not be relied upon to get you to appointment for a specific time. Notices in the surgery state that if your are late for an appointment you may not be seem. Driving to Kippax Health Centre means a car parking space is required- the carpark at Kipax is frequently full and lots of cars are parked on the surrounding roads. not everyone has a car, taxis cannot always guarantee to turn up and get you to an appointment on time either. When you need the specialised services the clinic can offer, the extra stress of getting to a different location is not conducive to maintaining good health.
- As mentioned above there is the warfarin clinic which has 100 patients attending every Wednesday clinic. One every two mins. Many attend on mobility scooters. Most other come by car either self drive or being driven. I have attended the Kippax Warfarin clinic in the past when I could not get in at garforth- parking is a nightmare. I cannot walk far so parking in local street is not an option. This is the case with many patients. For your plan to have any chance of working you would have to at least double the Kippax car park size which is of course not possible.
- Can Kippax Health centre cope with all the additional load of Garforth closing? Why can't local GPs undertake some of the work such as Warfarin checks? Why has Kippax only been identified as an alternative, is there a hidden agenda to use overloaded hospitals which would make the 10 minute Warfarin appointment into a 2-4 hr waiting appointment? Why hasn't definites been identified and not proposals?
- Demolish the building and replace with one which can provide improved services not less. Couple this with providing better services for Hazelwood Avenue surgery (including parking which is difficult at that venue) access would also be improved for those less able.
- Your comments re: underutilised are nonsense. Both myself and my son have been shifted to other locations- I, to Osmondthope and my son to Kippax, which he cancelled, as he did not know how to get to Kippax location. When speaking on phone to Kippax I am told (with an attitude and inflection in voice, that I am expected to know where it is and how far, after getting off the bus I have to walk) ***Kippax has too many hills- I can walk to Garforth clinic ever though of raising funds yourself? Have a table top sale once a month and summer in grounds. I would be willing to advise and train willing volunteers** PLEASE CONSIDER. Have you considered that in 5 years time population inm garforth will have doubled i.e New housing.

- As I have said above we live in garforth and more proposed housing sites are arriving in garforth so we need access here and shouldn't have to travel! Inner city housing estates have better access to local amenities than we do.
- When you have mobility problems you need to be attended to near to home. The above propositions are unworkable for lots of people, but it would appear that the patient no longer has a voice. What a sad state of affairs!
- The kippax car park needs to be bigger. I would be very disappointed if this happens and it would certainly not be meeting the need of the local community.
- If the Garforth Clinic is under utilised, it may be that health managers are directing patients away from it, and not because it isn't needed.
- Ok for us location wise but concern re already problematic parking at Kippax. We may lose continuity of care if staff don't transfer to Kippax
- I feel that it would be a great loss to Garforth! This is a meeting place that provides a number of different services its not always easy to go to a different location and jump on buses especially if you have young children and can be very costly! At Garforth clinic you can park easily and it's not really busy causing delays in appointment times!
- I appreciate the economics involved in reducing the number of centres that are provided but the cost to the overall health and service to the community must be borne in mind. The proposed change is detrimental to the community and will reduce the level of care that is and should be available across the area. Those who will suffer are patients who have difficulty travelling and are reliant on public transport. Whilst you have highlighted a number of bus services they do not have sufficient routes to assist all patients.
- Other centres are not as convenient as Garforth and the distance to other clinics is further from home
- Garforth clinic is situated in a very good area for buses!
- Garforth clinic always seems quite busy to me and I feel it would be quite a shame if it had to close. It is very central and accessible and easy to get to. Regarding the bus route to Kippax I for one would have a long walk to the main street to catch a bus, and as I am lame I do not relish the idea of public transport. Kippax is a very nice community health centre and agree it is not far from Garforth, but could be a problem to some people if they have to use public transport. We hope garforth clinic can be saved.
- It would be more difficult, where as I do go to NET quite often
- The move of the podiatry services will prove more difficult for many of the users and will prevent them having the necessary attention when they have long term conditions
- I think it is disgusting that you are EVEN thinking about closing this centre down. This facility is fantastic, it's well used, clean, offers a variety of service that would otherwise be hard to get to. Clinics like these help GP surgeries and hospitals by relieving the strain on resources. Whilst I was there, there were loads of people coming and going for appointments. From where I live it in't possible to get to Kippax and so I would struggle to get there. PLEASE don't shut this centre down. A lot of patients will be local, a lot I saw in there were old and frail, making them go to Kippax or Leeds is NOT a valid option.

- It would make sense to use Kippax as an alternative if Garforth is not fit for purpose. I agree that money should be spent directly on health issues/ the night staff, rather than maintaining a very old building.
- I find the location most convenient, Kippax would be less so and I'm not sure whether the Warfarin clinic will be held there.
- Last time I went to Kippax Health centre, the parking areas were full. How would all this extra traffic be accommodated in Kippax? In my case the walk to the bus at the Garforth end is as long as the walk to Garforth clinic! To add to this is the bus ride time, and the walk from bus to Kippax clinic AND the return journey! This will take all morning!
- You are proposing to close 7 services at Garforth and condense them into Kippax. Clearly this is a backward step and simply a money saving plan. Totally disagree
- I could get the 19 or 19a bus straight down to Garforth Clinic. When this changes to possibly Kippax health centre will have to catch two buses getting off the 19 or 19a in main street Garforth then catching the Arriva bus 163 or 166
- I find Garforth convenient and staff very helpful. Soon in and out! Distance fine and also parking if needed other services available.
- How many people are already attending Kippax Health Centre before the Garforth clinic arrive.
- Warfarin- INR checks do not appear on the above list. Does that mean that service will continue at Garforth?
- Preference has always been to go to Garforth for the Warfarin clinic on Wednesday. Monday at Kippax is always full 100%
- Garforth clinic has always been a part of the community. I have lived here from it being a village now it's a town who still need a clinic for children, elderly etc. who find it more convenient than travelling to Kippax. If the building is not a danger to anyone then it should be kept open.
- Think it is a great shame, Garforth Clinic has been here for as long as we have lived here and always was so convenient to take my children there if I had a problem or just to be weighed and I was able to walk there from East Garforth.
- My 'client' is very old. At present I walk with him to Garforth clinic. I cannot take him on a bus as he is really unsteady and I am nearly 80
- All NHS buildings should be clean whether old or new. We need this venue in Garforth as the population is set to increase by > 40 %. Demographics 2011 census >27% population > 60. 24.9% households have 1 person with a limiting long term illness.
- Kippax is too far for the elderly and handicapped. If there is a shortage of drivers the 166 and 163 are the first to be cut
- This is my 1st reading of the proposals but having used Kippax occasionally I find the amount of Disabled parking spaces woefully inadequate.
- I don't even want to discuss proposed alternatives! None would be acceptable other than a new clinic in Garforth to absorb the new residents of 2,500+ houses.

- As mentioned in previous sections, parking is very difficult at Kippax. In Garforth my mother can have some semblance of independence by being able to use her mobility scooter to attend clinics in Garforth
- A 10 minute walk for me becomes a half day trip by bus as you need a bus a good time before the appointment and have to wait after arrival, probably a long wait for a bus to return. Car parking is rarely available at Kippax as park always full
- All of the above
- All of the above
- we do not want to move to Kippax thank you, we like our community clinic at Garforth
- Fine to go by bus if you are a mobile patient and if you are able to stand waiting for buses in the midst of winter... And will this cause an increase in the death rate of elderly patients? Can you make an estimate of the costs of early death if the relatives take the take the NHS Leeds to court?
- Why not use the clinic with the services which have been there previously, why do babies have to go to a school to be weighed. In the 1960s we parents fought to maintain the sale of baby food "national dried" and vitamin etc. your babies were seen by health workers there was always someone to ask for advice, plus any worries over parenting would be spotted it seems for the cost of repairs another facility is being lost. Instead of moving all these services have someone see what could be moving into the space which is not used and stop thinking close
- We cannot understand why any changes have to take place. Patients require LOCAL facilities, no chasing about the city. Levels surrounding village have house building programs ongoing- which will have more people who require local facilities?
- Garforth clinic is within walking distance of lots of people. Travelling by car to Kippax is ok but parking is not always easy. Older people will not want early appointments if using public transport (free fares after 9.30am) could cause a problem especially with Warfarin clinic.
- Why can room not be found in the doctor's at Chruch lane, the chemist did. What about the parking problem, I live in Kippax and find parking very hard. When I go to the doctors I have to park on the side roads around the doctors as there is no room in the car park, people from Garforth will make it worse.
- Getting the bus is NOT an option for most people. I would have to walk one and half miles to catch a bus! Almost as far as you say the nearest clinic is! Ridiculous. You should be offering more services to Garforth- it is appalling when you consider the population
- Rather than spend so much money on consultation i.e. moving services to Kippax (which I understand it, has limited space capacity) why not bring Garforth Clinic up to spec by investing money (on a very convenient facility to Garforth people) on appropriate building maintenance and repairs. The location is great and there is goof parking available on site.
- I would be quite happy to attend Kippax or Seacroft clinics, which are nearest to me. If I had to attend LGI or St James' it owuld mean two bus journeys to either.
- Who is looking to make something out of this apart from the NHS
- services on offer - eg traction at Garforth Clinic which is not available elsewhere.

- Kippax Health centre is a fairly new building and used everyday for many clinics. A one stop shop nearby. Lift access to 1st floor warfarin clinic. We have transport but maybe some people without cars a bus journey might be a problem. BUT Kippax is certainly more accessible than Seacroft Hospital (if they should do INR's there) or St James/ LGI
- Kippax is a TERRIBLE alternative not just for Garforth but for people who need to access services from everywhere else round here. To cite just a few facts for comparison: Garforth's far bigger and is set to expand massively when the parkway and new housing is built. Kippax is nowhere near a railway station while Garforth has two (and a third has been approved east of the new housing allocation between Garforth and Micklefield). Garforth is between Kippax, Swillington, Aberford, Micklefield and Crossgates and can be accessed from all of them by bus far more easily than Kippax. The cost of a bus ticket from Garforth to Kippax is higher even than a return bus ticket from Garforth to Leeds City Centre. I speak as a member of the Garforth Neighbourhood Planning team responsible for transport and infrastructure; this is not a personal opinion it is based on empirical evidence and research into the transit links of Garforth and surrounding areas.
- Parking is very difficult at Kippax capacity of rooms is difficult as we have to wait for appts with nurses sometimes weeks in advance.
- It would cost more in taxis and it's further to walk on good weather days
- Shows complete disregard for patients in Garforth i.e. travel, time, waiting. Some people have enough problems as it is without that proposed changes making things worse. If it ain't broke don't fix ?
- It's all very well saying Kippax is 2 miles away and on bus route and maybe older able people can travel free with bus pass but what about other people who don't have free travel, don't drive and are on low income? How will no clinic in Garforth help them?
- I do transport neighbours and friends to Garforth for various treatments. My employer allows me to do this because Garforth is local to my work and it only takes usually 15 to 20 mins to carry out. If services moves to Kippax I would not be able to help as I do now. Also have you tried parking at Kippax, both car park and surrounding streets are usually full. How do you get disabled people who will be arriving in large number (blood clinic) together into Kippax health Centre
- We need to keep Garforth Clinic as people without transport can use buses but they are very expensive and not easy to use if you have problems walking as drivers don't wait for you to sit down before pulling off. The most important thing is the clinic must be close to your home as you really don't want to travel if you are unwell or in pain. Parking is a problem as Kippax.
- I find it very easy to get to the Garforth Clinic as it is in walking distance. If I had to go to Kippax it would mean a bus ride. Monet I can ill afford. As my blood is up and down I have to have regular blood test so this would cost me more money to get to Kippax on a regular basis.
- Garforth is the ideal location for everybody. Staff and everybody are first class
- People with mobility problems will not be able to use bus services
- This would be more difficult to travel further

- Position of clinic in Garforth essential for elderly and infirm. General position near medical centre (two visits in one). easy access for disabled.
- Garforth clinic would be a great loss to the people in Barwick, Aberford and Scholes, we are all getting older and do a little shopping in Garforth before getting bus home. Please do not close Garforth clinic
- The move to Kippax would cause more hassle for me as this is further away from my home in Barwick in Elmet. I would have to get two buses to attend clinic, that's if they run to time, this would cost me more time and effort.
- All of those services listed above surely must mean that the building is well used and was more so before the Mother and Baby clinic was arbitrarily moved 2 miles away from the town centre. I regularly attend the Warfarin clinic held at Garforth clinic in Liggett lane. The actual taking of the blood sample takes only 5 minutes. As with many people of increasing age, I am no longer allowed to drive a car, but using no transport on foot I can complete the entire process in approximately 1 hour. My appointment time is usually between 9-9.30 am which allows me to attend another regular appointment at 10.30am. If I am forced to do to Gibson lane at Kippax the journey will take 15 minutes (longer including waiting time for the bus). In order to be able to use my Senior Citizens Metro Concession pass after 9.30 my appointment would have to be after 10am which will not allow me to meet the other appointment at 10.30am. Furthermore one cannot expect to walk straight onto a bus to return home, so that in effect it will take me a whole half day to achieve a 5 minute action! There has clearly been a firm intent to close Garforth Clinic for several years. It served over 90 Warfarin patients, Physiotherapy, mother and baby clinics and was a depot for hearing aid batteries. The mother and baby clinic was suddenly moved two miles away to Firthfields, East Garforth, well away from the town centre. It was immediately after that move that we were told that Garforth clinic was to be close because it was "insufficiently used"- hardly surprising in view of the aforementioned transfer! My wife has severe mobility problems and uses Garforth Clinic for Physio and to collect hearing aid batteries. Where will these be available? The population of Garforth Town is greater than that of Kippax and it is ESSENTIAL that these facilities should remain close to Garforth town centre.
- No problem parking, next door to police station for security. Easy to get to. Plenty of chemists nearby.
- Kippax will not be an alternative centre for me as I cannot get there from Barwick and I cannot drive.
- If it is recognised that Garforth Clinic is now unsuitable, it should be demolished and rebuilt as a clinic worthy of the town it services. I use it, and in the past have brought patients to use it who were not able to travel further have always found it well used and very convenient. Put the people of Garforth and their needs above petty politics, take heed of the specialists and nurses who run it and keep it open.
- 1. Where is INR/ Phlebotomy on the above list? 2. What on earth is MSK? 3. If you expect the public to use this form you should use your common sense and stop using acronyms that most non-medical persons do not understand. 4. I could travel to Kippax, at a push, but

it is a long way to go to have my blood taken for a INR. Unlike the NHS, I do not have time or money to waste.

- Why do we have to close good smaller clinics. We get good service and treatment in Garforth. Kippax with NOT be as good if you send alot more people there. We do not need to change. When you get older you are happy without changes.
- Garforth is a well used clinic next to a police station which appears to give clients a lot of confidence to leave their car in the clinic car park. I live nearby and am elderly and find it very pleasant and convenient clinic.
- Within Kippax we have an old /young clientele therefore locality is the utmost. Walking to your surgery is good for health and it helps local people to engage - perhaps, a thought tea/coffee facility and reps say Credit Unions, information centre rep, self help groups info, services that entraps the community that does not involve medical help. Engagement (mental health) is a key therefore saving money. Alternative services is a way forward.
- The opening hours at Kippax would need to be extended to ensure those in work could attend after working hours. Transport should be considered
- OK
- Due to personal medical reasons, I have to travel to Askett House in Seacroft by car. It's Ok at present as I can drive but what happens when I can't. How much easier it would be to go to Garforth Clinic.

Your comments on minimising impact...

- It is ideally sited, with access to bus routes with regular services, within walking distance for most of Garforth, with off road car parking. ideally placed for the community it serves.
- A TOWN the size of Garforth should have its own first class health centre not off-loading its patients onto the surrounding VILLAGES. This in turn would cause the standards at the other health centres to fall does the value of the land site at Garforth clinic enter the equation?
- Have the proposed new housing development been taken into consideration.
- You would have a lot longer waiting time
- You are frightening vulnerable people, there is nothing wrong with Garforth it is a big place to lose the services, and all the lovely staff are so kind. I'm really worried what will happen to me.
- Move these services to Garforth doctors that are in this town.
- Insufficient recommendations for accessible alternatives locations to give attendees reassurance.
- This is a finance driven project, Nye Bevan would be turning in his grave.
- A new purpose built clinic is the obvious solution. Failing that perhaps the welfare hall or library could be utilised. How much of the police station next to the clinic is used- is that building fully occupied. This change won't just impact on elderly people. Not everyone has a car and young mothers with children could find it prohibitively expensive to travel on public transport.
- I have always found your Garforth Clinic excellent, a straight forward no nonsense and very competent staff- no complaints at all. And as far as your comments about the attendance they seem contradictory, if you have got waiting lists why not send to Garforth, instead of sending Garforth patients to other places with waiting lists.
- I can get a bus. Better to get to Garforth plus family live in Garforth and sometime need their assistance to get to Garforth. Plus staff and services at Garforth are pleasant and always willing to

be of assistance. Plus buses are infrequent to get to Garforth so are even harder to get to other areas?

- Hope we will no longer need your facilities if the clinic is moved. Husband would need home visits!
- Crossgates would be a perfect location very central for most bus routes.
- Affected by all the above point. If closed at Garforth my nearest proffered clinic would be a Seacroft Hospital.
- If the clinic in Garforth is not fit for purpose then I feel arrangements should be made to include the clinic in other buildings in Garforth that are or build a new clinic.
- Home appointments and a time slot so to be ready and not miss out on other activities. Have fitness clinic, make use of the available space, charge a small fee, advertise it.
- If you really need new premises, perhaps a building could be incorporated in the plans for all the new housing planned in Garforth.
- A greater impact would be moving the services from Garforth elsewhere, as for benefits none. If maintenance had been kept up with at Garforth there would be no need for an alternative location. As for inequalities, all this does is increase it for the residents of Garforth.
- I don't know the answers to the above questions other than to keep a local clinic that people can easily get to, and are happy with. it has been there for years, and a lot of people depend on it.
- If Garforth clinic closes, I would propose a alternative location in Garforth.
- Carers said: they could not think of any benefits. Distance was the over-riding issue and public transport was not seen as viable for many people. Carers response to difficulties in accessing services already meant that some were not using services, paying for private services or were giving treatments themselves. They felt local closures would result in more of this.
- This would increase inequalities as those on the lowest income and with most significant needs/limitations would be unable to access services.
- Garforth needs a clinic. I cannot believe the present facilities cannot be updated and utilised to its full capacity.
- Keep local facilities in Garforth! Would Kippax Health Centre be able to cope with the extra patients? If not patients would be scattered all over the Leeds area and will find it hard to access other clinics, which are likely to have limited public transport links.
- Providing services in other locations will no doubt benefit people who live in those other areas, but Garforth's present population is well places to make full use of its own medical facilities- provided the health authorities ensure that these are available to them. As already states, Garforth will be twice its current size in a few years time, and it is now we (you) should be planning for that increase.
- What a load of nonsense - you have a large population in Garforth - you want to close the clinic and send everyone to Kippax and you then wonder how to minimise the impact on these people !!!
DON'T CLOSE GARFORTH CLINIC - take another look at you 'facts' and stop being selective in the information you put out to the public.
- what about disabled people? they might not be able to go to kippax on a bus? and Kippax is hilly, Garforth is flat, just ANOTHER inconvenience for disabled people to overcome
- the more choices people have, the easier it is to shuffle services, leave it alone
- We are in our eighties, rely on public transport. Up to last time we past, there was no bus shelter at Kippax stop and we haven't one at top of station fields, and we are coming to winter. Would have though a place as big as Garforth could have has a place of its own.
- I believe more should be done at G.P surgeries. they have all details on patients and they know or should know their patients medical history.

- I have got a bus timetable and it is a 31 minute journey to Kippax from Austhorpe View. The only bus between my home at Austhorpe and Seacroft Hospital is No 166 (two in an hour). Respected Seacroft Town Centre (1 bus No. 8) Osmondthorpe Clinic- a long walk from nearest stop in York Road. I would greatly welcome the opportunity to have a "home visit" nurse as I hardly go out of my house and it would be no hassle to await a visit at her/his convenience. I have no comment to make about patient waiting time as there has been no problems at Garforth that I'm aware of- patients usually converse with each other or personal reading materials.
- It will be a sad day if you close Garforth clinic down, it will also be very inconvenient for many patients as the exit is flat- also a lot of patients do their shopping in main street after their test- which cannot be done in Kippax and the only day they have (having friends to help them)
- Reading the above, I can see an additional burden on visiting health workers when they are already fully stretched. As I said previously there is a great expectation on Community Groups providing a voluntary service. I believe that Garforth as a growing small town should have a clinic, which is adequately staffed, so that people do not have to travel to hospitals and medical centres for essential care. I work as a volunteer in an organisation supporting the elderly and many of our clients are concerned about this closure. They can currently all attend the clinic while out shopping etc.
- I live in Barwick so that would mean another 2 miles plus 2 buses and my bus from Barwick is every 2 hours to Garforth. So no change.
- Would use NET Garforth. Yes, we will use the clinics here.
- Needs to be a local location particularly for elderly and young school children.
- Would use NET Garforth, it would be very handy
- The Garforth Clinic location is ideally located in a central position, to serve the communities of not only Garforth and Kippax, but Barwick, Aberford, Swillinton and even Colton
- If there a proposal to knock down the existing clinic, which I'm given to understand this can happen and sell the site what happens to the money? Would it go to us, having a rebuilt new clinic and where would it be built. I understand also there is a building next to the medical centre which has now become vacant and would be the ideal solution to our problems. Our very own new modernised clinic here in Garforth. Not Kippax!!
- It is expensive to provide transport to clinics, many who attend the warfarin clinic are elderly and/ or infirm. Getting to Garforth on public transport is bad enough, from Aberford and Barwick it is a 2 hourly bus service at best and then a further bus required to Kippax. Suggest you promote other services at Garforth, make proper use of the facility instead of closing it.
- Why couldn't these services be provided by your own medical centre?
- No benefit in providing services in other locations. No suggestions for other locations. I don't see that it fits in at all with the need to reduce health inequalities.
- The only service we use at Garforth clinic is the Warfarin clinic. My mum is 94 and is residential care in Garforth. The existing service seems very outdated because of the time it takes to get her ready in the morning it would be so much better to have a blood test done at the home, provided by the G.P. I know that some G.P practices provide this and I can't understand why this service cannot be done at Garforth.
- If you propose to close Garforth clinic (existing one) then create another one in Garforth to move to not Kippax!!!
- You have highlighted a lot of the points I have raised above so think Garforth clinic should stay open for these reasons Garforth has a high percentage of older residents so therefore keeping the clinic open should be better for them.

- If this clinic is closed it will increase the inequalities in the health service as we will not be getting the same service as the other areas of Leeds. It ALWAYS appears that the east side of Leeds is the area that suffers cuts and lack of investment.
- There can be no justification for moving to Garforth. Kippax has a combined surgery and Health Centre why not provide the same for Garforth?
- I am happy with the service I have had from Garforth clinic. To travel to Kippax relying on public transport would not be suitable.
- Please, find an alternative venue for health clinic in Garforth. There are a lot of older people in Garforth, who will have difficulty with the proposed changes. My wife and I have difficulty walking (even to the bus stop) and taxis are expensive. I cannot find fault with Garforth clinic and I believe this is a money exercise. We are 84 and 86 years old.
- Been to Garforth clinic on several occasions and received excellent service to have to travel to Kippax would be inconvenient as I am disabled.
- Move will be minor nuisance but no real problem at the moment.
- Do not want Garforth clinic to close
- Suggestions for alternative locations- Armley, Colton, Seacroft, Crossgates
- Other NHS service buildings are under threat. In Kent where my sister is a nurse patients from these clinics are transferred to hospitals (and the work around making room for migrants as rehabilitation centres)
- I am 85 years old. I live alone, my scooter is my only way of travel and of course Garforth clinic is ideal for me and my scooter. Buses etc create difficulty for me, arthritis in arms and legs.
- Sorry that a town like Garforth can not have a more modern health centre. When a smaller location like Kippax can not support a new health centre
- If patients have poor mobility, the solution is to take the service to them. Garforth is not a dispersed community like areas of, for example, North Yorkshire. It's a compact, urban area only a couple of miles in diameter, served by more than adequate roads. Why not arrange some clinics in day centres if there is a fear of patients missing out on activities?
- The points made above are about cutting costs. I understand the need for this, But I also know that home visits are very effective for some frail and disabled people. You do not seem to be focussing on the individual patient needs which are paramount. There are also very few frail appointments when people are visited at home. Could you provide clinics in day centres, local car homes, school, or childrens centre? what does the research show about the need for individuals requiring more than one service? could you combine some clinics, so that patients see more than one professional during the same visit?
- Concerned for Warfarin Clinic patients who may have to travel to St James and all other users of services
- Getting there in all weathers and having to go out of area where I live and have been happy with all services at this clinic- including collecting batteries for my hearing aids
- By not having to waste time travelling in bad weather to Kippax -It's easier for earlier appointments to get patients to Garforth than Kippax -waiting times will get longer going to Kippax -People want to be seen in their own locality -We have a part time police station, Garforth reduced fire station (engine and crew) there are no public toilets in main street, Library and Minors hall not always open (inadequate). Garforth is the Cinderella of South East Leeds Alternative locations 1) the main site 2) Land corner of barrowby lane opposite Garforth main street Church Halls

- Under the principle that the best possible care is provided for local people- this would indicate that this should be in a building which is LOCAL. Garforth clinic is LOCAL for garforth residents. I find it distressing and inhumane that anyone requiring the services provided by Garforth clinic will be forced to undertake a longer journey away from their local vicinity.
- Last time an attempt to close Garforth clinic was made by Thea Stein, we were promised that prior to any closure of any of the Garforth clinics in the future, these clinics would be covered elsewhere in Garforth. The UDA plan for Garforth would result in the population being in excess of 25000. A new clinic has been built in cross gate as had happened elsewhere in the leeds area. It is time that someone thought about us in Garforth- put temporary portacabins in place to cover present clinics and build a new clinic that will live up to your standards. You could then move more clinics to Garforth and relieve the pressures on Kippax. In passing I would note that at the beginning of September doctors and nurses at Kippax were not aware of the planned increase of the workload there they told a friend who uses Kippax for his doctors that they did not know of the plans you have for them.
- Garforth is a large town and an ageing community- it deserves its own health centre as in other areas of the city. More ambulances would be used when garforth closes can the overloaded system cope? Can GPs undertake some of the loads? Why can't the waiting lists from other location be accommodated at Garforth to make it more utilised? It is suggested in this pamphlet that there are waiting lists elsewhere?
- The above can all be addressed by comments at 3 above.
- I will take the bus to Garforth clinic if I am not feeling well (2 stops). My son has 4 wheeler frame to help with mobility. Getting on and off bus with that is difficult. Until the case comes up in the supreme court, the position is that prams have preference over wheelchairs. So, at present, it is possible, that my son be refused admittance to the bus as 2 prams are already in the allotted space!!
Re: Home visits travelling time for staff means fewer people are seen- YOU ARE ASKING ME TO SUGGEST WAYS OF SUPPORTING VUNERABLE PEOPLE IN THE COMMUNITY??!! I SAY KEEP GARFORTH CLINIC FUNCTIONING. Any funding needed tabletop spaces we generate money by funding for repairs. If you are interesting in considering table top events once a month. I am willing to train others to take over as a team. I am 73 years old and do not want responsibility of organising full time . Trish Bickers tel 07827070835
- No alternative locations are acceptable!
- The relative population centres would, I suspect, place Garforth at the centre of clinical need and not Kippax
- More of an issue for less mobile patients
- I feel there is no benefit at all by moving location it will cause lots of issues like travel and cost, no parking or not suitable parking, Garforth clinic has easy access, safe parking all on one level, no stairs/ lifts etc. to upset elderly patients and mums to be and young families! The community have over the years come to rely on this centre and want to be still able to do so! support is always there when in need! The physio lady Gill has treated my family for over 20 years and I waited longer for appointment to see in person
- Maintain the current number of clinics, to reduce these and look to offer transport for those who have difficulty with travel would in turn increase cost whether this be in home visits or patient transport.
- I am very sorry to hear that Garforth clinic is to close, I am a NET member and would be willing to attend NET for my treatment i.e. podiatry treatment

- Garforth clinic appears to be adequate for all the services which are provided at present and I hope it remains as such!
- Attend NET at Garforth, would like to see some services there, it is local for me.
- Could use Garforth net
- Ideas for other locations could possibly be the village hall (Garforth) or NET at East Garforth, very central for a lot of people. On the other hand why not spend money on our own clinic to bring it up to standard and keep it functional in our own community.
- I currently use the Warfarin clinic and would be pleased to use NET if the clinic closes
- Net, Dover Street, would be a good venue as it has the necessary facilities.
- I'm not entirely sure why you are proposing to shut the Garforth clinic. this clinic has been well used for years, it is a valuable asset to the Garforth community- what I am surprised at is how low key the proposed closure is- I only heard about it because I attended an appointment here. I guess you know if it goes public you would have an outcry on your hands and closing it quickly- you can get away with it! Why close it and put a strain on other centre, making it harder to get to, older patients won't want to travel for their appointments. Infact I don't want to travel on 2 buses just to get to Kippax!! Start thinking about PATIENTS rather than profit!
- Is there any way that parking can be improved in Kippax?
- If you go ahead with this Garforth closure, I believe I will have to request a home visit to have my Warfarin check.
- Typical LCHT money saving scheme with no thought for local community.
- I prefer Garforth and do not wish to attend other clinics in built up areas nearer town!! Not had good reports. If not possible to have treatment near own doctor- Garforth best option and if not having use of own transport would feel happy to ask friends!
- Easy access by public transport is the top priority in my view. I live in Swillington which has an abysmal bus service to Kippax, i.e. every 2 hours for a 5 minute blood test??
- Please keep Garforth Clinic open
- I am a patient at Kippac but my physio appointment is at Garforth. Kippax appointments are always full and staff say there are overworked. it would seem smaller clinics are being closed with no thought about people in Garforth., How long will the building be left boarded up and become an eyesore. Please keep it open.
- Stay in Garforth and provide what is needed
- A home visit would be needed if you close garforth clinic. I approve money saving action, but in our case the expectation of getting to Kippax is not reasonable.
- how can health inequalities be reduced by moving a service to another location requiring bus travel
- Closure has already been decided. It is a valuable site for building flats etc.. consultation is a meaningless farce.
- The only benefits are if the locations are in Garforth.
- If you closed down Garforth Clinic you would need to organise home visits for my mother, which is against your approach. Also, if home visits were not available (we have already been told that this is the case for the Warfarin Clinic as there is no capacity) you would be increasing the travel for patients with poor mobility, which again is against your approach
- Provide free transport to and from Kippax for those within walking distance of Garforth clinic. This will offset any savings. Not all get free bus travel anyway, who will compensate them!!
- See our comments above and Garfoth requires its own services
- This move would have a big impact on many user and we do not want it!!

- If using a bus outside the cheap period it will be more costly and not appreciated if their basic pension is of a reduced value to themselves. Bus passes- cheaper fare?! Travelling by car is expensive to elderly people on basic pensions. Kippax waiting room is usually packed to the "full house level" so I wonder how much disease will be spread around.
- Personally I cannot see the benefit of moving to another location, people are used to their own clinic. 2,500+ houses planned for Garforth- yet services are being taken away. Has any thought been given to the Kippax residents I hate to live near the health centre parking on street etc., plus I am sure that they will be disgruntled not being able to park when they visit their G.P. Please do listen to the concerns of your clients because once our clinic has gone it would never return.
- Which Wiz Kid thought this one up. If any restructuring is required it requires someone's brainpower. We have a rising and older population with no future vision from the people who should have. To move Garforth clinic to Kippax is insane. There may be spare accommodation at Kippax (office wise) but what about patient facilities. It had taken nearly three months to get an appointment for physio for my problems and even longer for my wife's physio and acupuncture. The parking facilities for a start are inadequate at Kippax it's nearly always full with parking on the main road. Whereas Garforth can obviously take the extra burden. It seems to me that profit is the main factor for closing Garforth. And not patient care and convenience. Both towns have a large building program for the future. Thought has to be given to the people who are going to be moving into these areas, not bottling up to one place. NOT ACROSS THE CITY
- I live in Kippax and the bus service is nothing short of an apology, buses missing, late, no service at all. If a bus misses, you are an hour late, would your appointment be cancelled or would you be seen? Unless of course you will provide a transport service yourselves. I would ask if the population is getting older and more of us why do we need to close clinics, maybe to get rid of us. Is it cost cutting or does the site it sits on is more use in selling private development than treating O.A.P.s?
- People will not attend for monitoring and maintenance and result in more admissions or higher costs to the NHS in the long term. I would not attend another clinic for monitoring
- So much disruption and inconvenience to long term patients at Garforth Clinic is unacceptable for people with limited mobility it will be challenging for them to travel away from their home territory. This could also mean that family/ friends would be relied on for transport- taking away their independence. Patients can feel vulnerable when presented with change whether or not they have disabilities. Inequalities should not occur if health professionals adhere to set standards of provision!!
- What about Halton Clinic? That would be convenient to me?
- Offering extended hours would help working families. Putting community healthcare services in the separate locations to GP services has advantages - eg keeping vulnerable populations away from the acutely sick.
- Taxis might be the answer, perhaps collecting and taking home 3/4 people living near each other- similar to O.P.D appointments at hospitals now. Just a thought
- Just a sample of the places we've been sent to for services for our three children: Beeston, Middleton, Harehills, Roundhay, Rothwell, Belle Isle. The nearest services we've been referred to were the dental services at Seacroft Hospital. Of course Garforth Clinic is under-utilized; you keep pulling ALL the services we need further and further away. Our eldest child has even had to travel into the city centre and then out to some TINY place near Belle Isle somewhere that I had to use satnav to even find, to access transgender support services after school - from Garforth. When she was 15 sometimes I'd get a call from her at 10pm because the buses wherever it was wouldn't even stop to pick her up (she's trans). Our autistic son cannot attend ANY of the support services in

Leeds because they're virtually impossible to reach from this side of Leeds unless you have a car with satnav. And my wife can't drive. All three of our children need these services and we wouldn't mind them not being on the doorstep if only you didn't provide "alternatives" that require satnav to find, can't be accessed without taking 4 or more buses, or would cost £30 each way to get their by taxi.

- I believe if you are considering making a change that impacts on another area such as Kippax you should include them in your consultation and not let them just find out by chance as I did.
- Keep this service open it is very convenient for travel
- Why not ask the people who will be directly affected by the proposed changes.
- Lots of older people in Garforth use mobility scooters to get around and to the clinic. They can't get a bus to Kippax so by closing Garforth clinic you are going to increase home visits which then won't have enough staff to cope with the extra visits where is the sense in this proposal to close the Garforth clinic.
- Garforth must be kept open as a support facility to Kippax Health centre. Garforth supports a growing elderly disabled population to transfer its function to an already overcrowded facility is short sighted and seems to have no consideration for the patients who use Garforth many would not be able to meet appointments at Kippax.
- We don't want Garforth Clinic to close as it is well used parking is good, building is safe and clean to move the clinic would be detrimental to lots of people and create overcrowding at other clinics in the area.
- If the clinic has to close then I feel that the anti-coagulant service may be done at Garforth Medical Centre as this is also within walking distance to me and probably most of the patients that attend, especially people in wheelchairs and on mobility scooters.
- Leave Garforth clinic alone- it works well, "if it ain't broke, don't fix it"
- I am sure it would be hard for older people to travel further afield
- Walking difficulties, cannot walk distance over 20/30 yards. Very difficult to get to Gibson lane.
- Closing the clinic would create alot of inconvenience for a lot of people
- Post codes should be used to provide the nearest best service for patients, at least within a regular reliable bus service area not having patients getting two buses would be an improvement on the proposed option.
- There is clearly a firm intention to close this clinic, and has been for some years. The mother and baby clinic was moved two miles to Firthfields, the other side of Garforth, well away from the town centre so that immediately thereafter you declared an intention to close this clinic because it was under uses- hardly surprising once you had deliberately transferred so many patients elsewhere. There has to be somewhere in Garforth, preferably near the town centre, not on the outskirts in East Garforth, to cater for patients needs! So as far as I am concerned the present building functions adequately though perhaps needs a little refurbishing.
- If moved to Gibson Lane (Kippax) clinic there is a big problem of parking. I have been there often when full and has to park over 1/4 mile away. Another time got blocked in by a delivery van for over a 1/4 of an hour. This I have been told by others is a common occurrence and you want to add to this? I have and would still choose Garforth clinic over Kippac clinic for the above reasons and think others would if Garforth was promoted more.
- Please keep the Garforth clinic open
- I was offered alternative venues, i.e. Halton and Osmondthorpe. As an 82 year old was delighted to get in at Garforth and delighted with the facilities and services provided. I would suggest that

patients are being deliberately denied appointments at Garforth to deliberately run it down. I was allowed to go their after I insisted rather than trail to Halton and Osmondthorpe.

- 5. What happened to care closer to home? Find alternative locations in Garforth for these services.
- 6. Have a visible phlebotomist who can treat patients at their home.
- 7. Use a room in the library
- 8. Use a chemist (York use Asda for phlebotomy)
- 9. Use space in Garforth Medical Centre
- 10. I agree that the clinic is beyond its economic life! "We want to explore how we minimise any impact..." It is very late to be thinking of this, get real in developing solutions. Be innovative. "Prevent patients waiting in for a home appointment..." Then organise a time and keep to a schedule!
- No benefit what's so ever
- Skype facility or more engaged telephone appointment conversations would reduce visitors to the centre and waiting times easing up professionals workload. Thought : supermarkets? perhaps a localised supermarket has a 'hub' to discuss minor problems and alleviate workload in health centre ie furst first port of call and then perhaps a referral???
- Contact with the churches and volunteer professionals to offer a triage service and arrange transport if needed from local church hall.
- Home visits if needed...
- Why don't they incorporate Garforth Police station and the Garforth Clinic & make bigger & better facilities. My husband & I are one of Garforth's older generation & could walk there.

If you have any questions or comments about the engagement process itself, please leave a comment below:

- Could you please be honest, as to the real reason for wanting to close the Garforth Clinic, as the clinic appears to be sitting on a prime piece of building land
- I am furious because this is a sham consultation aimed at justifying the closure of units because of Government underfunding.
- I came to know about this proposal by words or mouth and because I belong to a community group. Many Garforth residents will be unaware. Please consider using social media and contacting groups such as Garforth Neighbourhood planning forum as well as health facilities.
- On occasion when weather is poor my husband will not be able to reach Kippax, thus missing vital check ups!
- Garforth- Why has no attempt been made to advertise these proposals? i.e. at doctor, librarys, dentist and the press covering Garforth and Kippax. Patients are only hearing about this by word of mouth. Are you trying to keep it quiet so you can just slip it in? if even the Kippax staff knew nothing of the plans.
- Pure show. Decisions will already have been made and will be acted upon whatever local opinion is.
- I found about this survey by chance. It would be good to advertise it at the local health centres/ doctors surgeries.
- I have an uneasy feeling that the relevant decisions have already been made and consultation will not influence the outcome.
- The proposal (in Garforth) is an OUTRAGE. Only advertising at the clinic is hardly 'engagement' Bet half of Garforth are not aware so cannot comment. "We treat everyone as an individual"- no you do NOT "We are continuously listening, learning and improving" and then making YOUR decision anyway!
- Please be as jargon-free as possible

Feedback from other sources

Membership and Involvement Garforth Clinic Visits

22nd October

Patients spoke to- 7

Staff- 3

Public- left information in library, medical centre, community café and supermarket

Issues around closure arising:

- Waiting times if it is busier in other clinics
- Confusion over second point on the survey with waiting times- think there is no room anywhere else. The facts need to be clearer and more black and white.
- Frequency of buses and travel
 - Reliability in winter
- Shocked at the suggestion of low attendance
- Garforth is highest on the waiting list in the city for physio- people would rather come to Garforth than anywhere else
- The parking is good and safe (next to police station)
- Story of someone attending Halton, parking in Matalan and getting there car stolen.
- People will travel for somewhere with ease of access and safety
- Is warfarin moving to St James?
- What is happening with AA meetings- do they know?
- The statistics don't really give a full picture of what happens at the clinic, it is part of the community where people come for help.
- The parking is terrible at Kippax, cannot get parked in the staff car park after 8am
- Lots of people prefer to walk to the clinic
- Massive amount of private dwelling in Garforth and it is only growing, needs its own clinic.

Issues around engagement

- Only heard by work of mouth is you are actually attending clinic
- What about those who live nearby but are not accessing the clinic at this moment?

- Staff member does not think the consultation is being done properly
- There was mention of posting letters through the doors of everyone that lives nearby is this still happening?

4th November- Warfarin clinic approx 40 people

- Community building – wife came here; don't see anything wrong with it. Where would it move? Isn't Garforth big enough? Although I understand Kippax is more modern building
- What will happen to Warfarin? Obviously it will shrink back to Leeds somewhere
- Staff- SLT moved to Kippax but keep coming back to Garforth to work as share an office of 5 at Kippax
- In the past week- 10 scooters,
- Today (approx)- Motorised scooter x3, One person and their carer x11 (wheelchair x11) Around a half of people coming come with someone, carers etc.
- Getting to Kippax is a big deal
- Decision is being made anyway- it won't make a difference if I give my views or not
- There is a new medical clinic at Crossgates can I go there? If this closes can I go to Seacroft
- LTHT- could move to St James look at transport
- Would warfarin clinic be available on the choose and boom system- will people have a choice?
- Wherever proposed clinics- need to make adjustment – accessibility
- Someone missed out on the survey – only saw it from the letter form the councillors
- Parking is dreadful at Kippax
- What about the 5000 houses they are planning on building
- Seems like they have made their mind up already
- It's been going on for years! Wanted to close then it was postponed for a few year. Why not take that time to renovate it and modernise it.
- Why did they build the medical centre up there? And why didn't they combine them or develop this?
- Seems to have done the job the last couple of years- why it is only now unsuitable.
- The board will ignore us when decision is being made
- Transport still the major concern
- If needs be can the warfarin clinic be run the medical centre?
- Trouble getting here on scooter- trouble filling out the survey- that's why the membership team came today
- I just won't come if it moves from here- works near here doesn't live.
- Comments on it being particularly busy today- a long time since I saw it like this'
- Timings and cost- substantially more in a taxi to Kippax and town even more.
- Barwick- bus to Garforth every two hours- can't get to kippax- please don't close.
- Garforth NET- really good- could they do warfarin from there.
- Would it be a access bus provided? Can't get on a bus.
- Springfield care home worker – not aware of closure.
- Getting our opinion then not looking at it.
- If they say they'll close it they'll close it
- Transport for a lot of people
- If someone could come round and do it that would be good
- Warfarin is looking to be even quicker- don't want to slow down the process.

- NETS your best choice
- Seacroft? They send me there anyway
- What would you like this to be used for? So question is if it can still be used?
- Quite a lot of the people are elderly
- Unreliable transport
- End of the route – catches up when it gets here
- Haven't thought it through enough really
- I was asking the nurse at my doctors if this closes? (Wakefield road practice) Cant it be here – it's quiet
- If it wasn't for my cousin I would have to get taxis everywhere
- I would have problems getting to St James- £14 one way in a taxi
- Enough trouble getting hospital transport to doctors, not everybody gets hospital transport.
- No one cares about the elderly these days
- At St James yesterday- would go anywhere else but
- Not enough room in Garforth at warfarin clinic- not enough seats- too hot.
- Shame because it's a nice clinic- can't believe it is closing
- Quite a lot parking at Garforth
- Want to sell the land and build even more houses.
- How will they find out where to go after it closes- send a letter with choice?
- What do people need (medical provision) to hold a Garforth clinic?
- They need to provide more home service
- Needs more communication
- Is it definitely closing; what are they taking into consideration; is selling making money to build houses- does this matter more to the nhs than caring for people?
- When it's a long term condition has a big impact when you move a clinic.
- If they shut this down going to shove all these people into diff area.- however this clinic is only one day a week- so its busiest its ever going to be
- Lot of people accompanying others- important
- They'll have already made their mind up
- Too good a building to pull down- what are you going to do with it?
- Car park at Garforth is manic today
- Can't drive can't get anywhere, want it to stay open. Moorfield Wakefield road as doctors.
- Works in Garforth easier to get to- coming here forever- brought kids.
- How many responses have you had in- one man filled in about 10- computer club filled in 30, sent packs from clinic- have you got them all? Seems like there should be more.

Online comments

Comments on proposed Garforth closure from 'Streetlife' website (8 people)

- 1) I'm a bit confused by their argument that the clinic is underused. Whenever I've needed an appointment at a clinic I have never been given the choice about the location I attended. The location of my appointment has always been decided by the service provider.

Surely if the clinic is underused it is because appointments are not being made there?

Also I would like to see statistics for what clinics people in Garforth are attending and where they are. My Grandfather who is based in Garforth attends several clinics which are often all over the city, none in Garforth. Given that Garforth has a significant population of older people surely it would be logical to move services that they might use to Garforth Clinic, such as memory clinics and so on?

Also I dispute the idea that getting to Kippax is easy. It may only be 2 miles but 2 miles is a very long way when you are an ill person. It isn't as simple as just hopping in the car for many people.

Lots of our residents rely on the bus and that isn't an easy option either. It might be a short journey in theory but it can be pretty taxing.

Imagine you are a sick person and you need to be treated at the clinic. The buses are notoriously unreliable, I've often seen buses 'disappear' or be 20 minutes late and I never rely on them if I have to get somewhere on time. You don't want to risk the bus not arriving and making you late for your appointment, because then you might be marked down as a no-show and that means going to the bottom of/being struck off the list for a clinic appointment you have waited a long time for. So you make sure you get an earlier bus well in advance of your appointment. The buses from your part of the estate are every half an hour, so this means leaving home about an hour before your appointment is due. There are few bus shelters so if your condition needs you to keep warm and dry - good luck with that!

You get on a bus which is most likely full because the service to Kippax is popular and generally close to full or actually full from Main Street to Kippax most of the day. If your appointment is before 10:00, this means you will have to catch one before 09:30 and pay if you are a pensioner as well as fighting with commuters, but it will be busy whatever time you get on. You'll be lucky if you can get a seat at all and depending on the state of your health any seats you do find free might not be suitable, they might be backward facing, up several steps even though you are still on the bottom deck, too far from the bell etc. Despite the fact that buses are regularly used by the elderly and disabled they don't seem to have been designed with you in mind. Let's hope your bus driver is sympathetic and waits until you sit down, but his very tight schedule makes this very difficult for him and he is already under a lot of pressure.

Unfortunately the only seat available to you is one facing backwards. Not only does sitting backwards make you feel nauseous, you are a shorter person and as the seats are very high the motion of the bus makes you feel that you are falling out of the seat. Due to the carelessness of another driver the bus has to stop suddenly and you are jolted almost out of your seat, but luckily you manage to grab onto a rail. The bus is overheated and airless and by the time you get off the bus you are already exhausted.

Luckily for you, this time your bus was on time so you have made it to the clinic in plenty of time. This means however that you have to wait in the waiting room for quite a long time. If you are lucky there will be a water machine so you can have a drink but this is by no means guaranteed. Sitting and waiting is nothing to a healthy person, but you are ill and this is very tiring for you.

You finish your appointment. It was complicated, there were tests and there was a lot of information to take in. You're stressed and nervous about your condition which made the appointment emotionally and physically draining. Now you have to walk several hundred yards to the bus stop on the other side of the road in cold and windy conditions. Not much to a healthy person, but it's difficult for you.

There is a lady waiting at the bus stop with some shopping, she tells you the bus should have been here five minutes ago. There is a bus shelter but there is nowhere for you to really sit. There are 'seats' but

these are really just slanted metal bars which a taller person can lean against, but you cannot sit on. So tired as you are you have to stand, and you find yourself standing there for another ten minutes.

Eventually the bus arrives and due to it's being late is more full than usual. The lady in front of you manages to get a seat, but there is none left for you. You grab the poll next to where she is sitting and hope that someone will get off soon. The lady is struggling with her shopping, she is getting older now and it's too heavy for her. She tells you that her son bought her a shopping trolley but she can't use it on the bus because there is no room. The parcel shelf has been removed for some reason and there isn't enough legroom to get it in the seat with her, if she brings it she has to put it in the aisle and she knows that isn't practical.

You arrive in Garforth. You had hoped to do some shopping on Main Street but you are too tired for that and get off the bus sooner than you'd planned and make your way home. Getting back and forth to a ten minute appointment a 'mere two miles away' has taken you nearly two and a half hours and left you physically uncomfortable and not up to much for the rest of the day.

So when they are asking people to go two miles, for lots of the people using the service it is a really big ask.

- 2) May I also point out that the car park at the Gibson Lane Medical Practice is far too small, I usually have an appt approx every 12 weeks and on numerous occasions the wide parking bays of which there are only two are in use, also the car park is just not big enough. Meetings take place there for all types of disciplines so patient car park is usually full of visiting colleagues or district nurses etc.
- 3) I must agree with every word [in the post above]. You describe an elderly person's journey by bus so vividly if they experience walking difficulties.

I have been having difficulties for the past couple of years due to damage to my spine. During that time I have received excellent treatment - physiotherapy - at Garforth Clinic and cannot thank them enough. However, during the same period I have received appointments for Kippax, East Leeds, and more recently a promised home visit by the Hunslet Clinic (asking me to attend in person if at all possible!).

Why, oh why, is this happening when we have a perfectly good clinic staffed by excellent people here in Garforth. Someone please tell me that.

- 4) I agree with all of the above views. I have used podiatry, physiotherapy & dietary services - I always ask but rarely manage to get an appointment in Garforth. I am usually told if you want to be seen quickly then you have to go to another clinic (Yeadon, Middleton, Kippax, Halton, East Leeds, Pudsey) - this implies that Garforth Clinic is fully booked. Over the past year, I will have spent many days travelling to other clinics for services which allegedly are being offered locally - but are not available to me. If Garforth is showing as "under utilised" then can I suggest that there is something wrong with the booking system/ scheduling of clinics?
- 5) I have to agree with that. There are a number of unqualified assertions in the survey concerning the Garforth Clinic which I completed on line. And it occurred to me too that the clinic might well be seen as under utilised if patients are being 'shunted' elsewhere by a skewed, biased, appointment system. As for maintenance costs, then lets see the maintenance schedules and associated costs for both the

Kippax and Garforth sites. It would seem to me that the starting point is to provide services where the weight of population is - Garforth???

6) I suspect that the maintenance costs for Kippax will be lower than Garforth because Kippax is a new build. In the LCH survey I suggested that if a fraction of the rebuild costs spent on East Leeds or Kippax were spent on Garforth Clinic the building could be saved. The planning for the service should be based around population centres & need. I have a horrible feeling that the decision to close Garforth was made years ago when they built East Leeds and Kippax.....and allowed the Garforth service / building to fall into decline. I hope that we can successfully challenge this decision

7) I agree with all the above. I've had a number of tests lately and have been sent as far as Morely for two of them. I realise that different centres do different tests, but I haven't been given a choice of centres doing the same tests.

I don't understand the problem of keeping services in Garforth, the council seem hell bent on moving everything to Kippax - it was the same with the squash club when it was closed down on Tuesday's and Thursday's and we now have to trail to Kippax to play badminton.

I drive to Kippax for appointments/leisure facilities and would hate the thought of having to go there by bus - it was bad enough as a young mum, taking my children swimming during bad weather.

We always seem to take second place to Kippax and it needs to change.

8) I took my wife to Garforth Clinic on Wednesday, 16th September 2015 after waiting for nearly 3 months. The place was empty . I read the paper on closing the clinic. Some of the statements are rubbish. They are employing an Agency staff so the decision as already been made. They have already moved the children service away.

Its a disgrace. Surely Garforth is growing so needs these facilities. Where is our MP in all this?

9) Powers that be will have made the decision and no amount of asking for re-think etc, the fact that Garforth need the facilities will unfortunately fall on deaf ears, I live in Kippax but have used the Garforth Clinic and I know of others who have too. Gibson Lane Health Centre may end up with more clients than they can cope with. Will they NHS employ more staff Podiatrist etc as far as I know there is only one I could be wrong. Local MP won't be affected so prob send out the usual letter sharing concerns etc.